

## Return and Exchange Form

Please type in the appropriate information below, then print this form.

(Or you may print the form and complete it by hand.)

**Have Any Questions?**

Please call us at 800-221-4221.

**Step 1** Original Order # (If available): \_\_\_\_\_ Estimated Order Date: \_\_\_\_\_

**Originally Purchased by:**  Address Change

**Send Refund or Exchange to:** (If different from left)

Name: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Address: \_\_\_\_\_

(City) \_\_\_\_\_ (State) \_\_\_\_\_ (Zip) \_\_\_\_\_

(City) \_\_\_\_\_ (State) \_\_\_\_\_ (Zip) \_\_\_\_\_

Phone: (\_\_\_\_) \_\_\_\_\_ (\_\_\_\_) \_\_\_\_\_  
(Daytime) (Evening)

Phone: (\_\_\_\_) \_\_\_\_\_ (\_\_\_\_) \_\_\_\_\_  
(Daytime) (Evening)

Email Address: \_\_\_\_\_

Email Address: \_\_\_\_\_

### Prepare and ship your return

Enclose this return form and use our return shipping label.

We'll refund your original payment when possible (gift recipients will receive a merchandise credit).

**Step 2—Returns** In the form below please indicate the item(s) you are returning, including a reason code.

Reason Code	Item #	Color	Size	Quantity	Item Name	Price	Total Price
23	KK23456	Navy	8	1	Example Item Only	59.00	59.00

Reason Codes      01 Quality unsatisfactory      21 Too small      25 Too short      33 Did not like color      52 Wrong item shipped  
 02 Defective construction      22 Too large      31 Did not like style      36 Too long

**Step 3—Exchanges** Enter the item(s) you would like to order. To get your item(s) faster or if exchanging a gift, call 800-221-4221 to order. Skip this step if you've already reordered.

Item	Color Choice	Size	Description	Qty.	Unit Price
LH12345	Tan	8	Example Item Only	1	49.95

If the total of your exchange or new order exceeds the value of your return, we will use the credit card on file or will contact you if no card is available. Please enter your phone number below

QE

(\_\_\_\_) \_\_\_\_ - \_\_\_\_\_

UPS Convenience Label  
 \$6.50 will be deducted from your refund. FREE for L.L.Bean Visa cardmembers.

Return Address  
 L.L.Bean Returns  
 3 Campus Drive  
 Freeport, ME 04034