



The Northern Maine Winter Adventure Trip

Pricing and Cancellation Policy

Thank you for signing up for our adventure trip. Please take a moment to review our policies regarding pricing and cancellations. We appreciate your enthusiasm for Maine, L.L.Bean and the outdoors, and look forward to providing you with an exceptional experience.

PRICE: As advertised per person, based on double occupancy.

PRICE INCLUDES:

Double-occupancy accommodations; all meals as outlined in the itinerary; use of outdoor equipment; admittance to all venues outlined in the itinerary; parking for your personal vehicle; and gratuities for services associated with lodging, food or other non-L.L.Bean staffed activities outlined in the itinerary.

NOT INCLUDED:

Airfare; transfers to and from activities or airports; alcoholic beverages; gratuities for L.L.Bean Trip Leaders, guides and instructors; trip insurance; and items of a personal nature such as laundry expenses and phone chargers.

GRATUITIES:

For any lodging, dining or activity included in the scope of the trip, all associated gratuities are covered. However, gratuity for your L.L.Bean Trip Leader, guides or instructors is not included in the trip cost. This gratuity is not obligatory but always appreciated.

TRAVEL INSURANCE:

Travel insurance offers the opportunity to protect your travel investment in the event you have to cancel due to some unexpected circumstances. L.L.Bean Outdoor Discovery Trips has partnered with TripAssure, a licensed travel insurance provider, to ensure our participants have access to travel insurance coverage and assistance services. TripAssure offers travel protection plans, providing coverage for trip cancellation or interruption, medical/dental coverage, baggage/personal effects loss, and more.

Please review the plan details carefully as some benefits have a required time period for purchase. TripAssure is available for U.S. residents only.

To purchase insurance or for more plan details, visit <https://www.tripassure.com/main/?welcome=LLBE0015ME> or call TripAssure directly at 1-800-423-3632. Please let Customer Service know you are on one of our adventure trips, so they will help you purchase an insurance plan that's right for you.

PLEASE ALSO CONSIDER:

- Trip payment – Full payment is expected at time of registration. We accept all major credit cards.
- Airline tickets – Please check with us before purchasing your airline tickets to ensure your trip is confirmed with the minimum number of participants is required to operate.

L.L.Bean, Inc., Outdoor Discovery Programs



CANCELLATION POLICY:

If you need to cancel or reschedule your reservation, please call us right away at 1-888-615-9979. The amount of your refund or credit towards another trip will depend on the date you notify us about your need to cancel or reschedule. Due to the nature of these trips and the deposits required for activities and hotels, no refund is available if you cancel too close to your departure date. All refunds will be in the form of the original transaction. We do not make any refunds for any unused portions of your trip, such as: not arriving, arriving late or leaving the trip early. Trip insurance can help protect against unknown events that may force you to change your plans.

In the unfortunate event you must cancel your trip, your refund will be determined by the following:

- Over 60 days prior to departure – All but \$200
- 60-30 days prior to departure – 50% of trip fee
- Less than 30 day or failure to show – No refund

Questions? We are open Monday-Friday, 9 a.m.-5 p.m., and weekends during the months of June, July and August.

Phone: 1-888-615-9979

Email: odprograms@llbean.com