

Return and Exchange Form

Please type in the appropriate information below, then print this form.

(Or you may print the form and complete it by hand.)

Have Any Questions?

Please call us at 800-221-4221.

Step 1 Original Order # (If available): _____ Estimated Order Date: _____

Originally Purchased by: Address Change

Name: _____

Address: _____

(City) _____ (State) _____ (Zip) _____

Phone: (____) _____ (____) _____
(Daytime) (Evening)

Email Address: _____

Send Refund or Exchange to: (If different from left)

Name: _____

Address: _____

(City) _____ (State) _____ (Zip) _____

Phone: (____) _____ (____) _____
(Daytime) (Evening)

Email Address: _____

Prepare and ship your return

Enclose this return form and use our return shipping label.

We'll refund your original payment when possible (gift recipients will receive a merchandise credit).

Step 2—Returns

Enter a reason code for the item(s) you are returning. Items must be returned within 1 year of purchase date (see our [Return Policy](#) for details).

Reason Code	Item #	Color	Size	Quantity	Item Name	Price	Total Price
23	KK23456	Navy	8	1	Example Item Only	59.00	59.00

Reason Codes 01 Quality unsatisfactory 21 Too small 25 Too short 33 Did not like color 52 Wrong item shipped
 02 Defective construction 22 Too large 31 Did not like style 36 Too long

Step 3—Exchanges

Enter the item(s) you would like to order. To get your item(s) faster or if exchanging a gift, call 800-221-4221 to order. When we ship out your new item, we'll waive the standard shipping fee. You will be charged \$6.50 to ship your returned item if using the UPS convenience label. **Skip this step if you've already reordered.**

Item	Color Choice	Size	Description	Qty.	Unit Price
LH12345	Tan	8	Example Item Only	1	49.95

If the total of your exchange or new order exceeds the value of your return, we will use the credit card on file or will contact you if no card is available. Please enter your phone number below.

QE

(____) ____ - _____

UPS Convenience Label
 \$6.50 will be deducted from your refund. FREE for L.L.Bean® Mastercard® Members.

Return Address
 L.L.Bean Returns
 3 Campus Drive
 Freeport, ME 04034

Our Guarantee

We stand behind all our products and are confident that they will perform as designed. If you are not 100% satisfied with one of our products, you may return it within one year of purchase for a refund. After one year, we will consider any items for return that are defective due to materials or craftsmanship. For details, please refer to our [Returns Policy](#).