

# COASTAL MAINE HIKING

## “Where the Mountains Meet the Sea”

### Pricing and Cancellation Policy

Thank you for your interest in our weeklong adventure trip. Please take a moment to review our policies regarding pricing and cancellations. We appreciate your enthusiasm for Maine and the outdoors and look forward to providing you with an exceptional experience.

**PRICE:** As advertised per person, based on double occupancy

Note: We will do our best to accommodate couples who request double-bedded rooms; however, only twin-bedded rooms may be available.

**SINGLES:** If you wish to have your own room, there is a single supplement charge as advertised. If you are traveling alone and would like to share a room, we will match you with a roommate. If there is no one with whom you can share, the single cost will be 50% of the advertised single supplement charge. Single rooms are very limited.

#### PRICE INCLUDES:

Group transfers to and from Portland International Jetport, all accommodations, all breakfasts, 6 dinners, all ferries and van transfers as per itinerary, guides, admissions to the Farnsworth Museum, schooner sail, lots of great hiking and memories. Price includes all government taxes and fees.

#### NOT INCLUDED:

Airfare, lunches, optional/individual transfers or excursions, items not on set dinner menu, beverages, tips to guides, insurance, items of a personal nature (phone charges, laundry, excess baggage fees, etc.). Allow roughly \$300 in additional costs.

*Tips to Guides: Though tips to the guides are at your own discretion and not obligatory, they are appreciated. A guideline for this trip would be a gratuity between 3%-5% of the cost of the trip (about \$90-\$175) from each participant to each guide.*

#### TRAVEL INSURANCE:

Travel insurance offers the opportunity to protect your travel investment in the event you have to cancel due to some unexpected circumstances. L.L.Bean Outdoor Discovery Trips has partnered with TripAssure, a licensed travel insurance provider, to ensure our participants have access to travel insurance coverage and assistance services. TripAssure offers travel protection plans, providing coverage for trip cancellation or interruption, medical/dental coverage, baggage/personal effects loss, and more. **Please review the plan details carefully as some benefits have a required time period for purchase.** TripAssure is available for U.S. residents only.



To purchase insurance or for more plan details, visit <https://www.tripassure.com/main/?welcome=LLBE0015ME> or call TripAssure directly at 1-800-423-3632. Please let Customer Service know you are on one of our adventure trips, so they can help you purchase an insurance plan that's right for you.

#### PLEASE ALSO CONSIDER:

- **Trip payment** – Full payment is due upon registration. We accept all major credit cards.
- **Airline tickets** – Please check with us before purchasing your airline tickets to ensure your trip is confirmed with the minimum number of participants required to operate.
- **L.L.Bean Visa cardmembers** – Use your L.L.Bean Visa® Card on Outdoor Discovery Schools trips and earn 10% toward L.L.Bean \$10 Coupons.

#### CANCELLATION POLICY

If you need to cancel or reschedule your reservation, please call us right away at 1-888-845-5781. The amount of your refund or credit towards another trip will depend on the date you notify us about your need to cancel or reschedule. Due to the nature of these trips and the deposits required for activities and hotels, no refund is available if you cancel too close to your departure date. All refunds will be in the form of the original transaction. We do not make any credits or refunds for any unused portions of your trip, such as, not arriving, arriving late or leaving the trip early. Trip insurance can help protect against unknown events that may force you to change your plans.

In the unfortunate event you must cancel your trip, your refund will be determined by the following:

- Over 60 days prior to departure – All but \$200
- 60-30 days prior to departure – 50% of trip fee
- Less than 30 days or failure to show – No refund

Distant Journeys, Inc. reserves the right to cancel any trip prior to departure for any reason whatsoever, including insufficient registrations. Generally, a cancellation would be made more than 45 days in advance of the departure date. If we find it necessary to cancel a trip, all payments made to L.L.Bean will be refunded immediately. However, L.L.Bean shall not be responsible or liable for other expenses incurred by the participant as a result of such a cancellation.

**Questions?** Please don't hesitate to call or email us. We are open Monday-Friday, 9 a.m.-5 p.m.