

CANADA

DUTIES, TAXES AND BROKERAGE Please see below for the Duty and Tax rates. By ordering goods from L.L.Bean, Inc., you authorize our Customs Broker to act as your agent to transact business with CBSA to clear merchandise, pay duties and taxes, and to handle any merchandise returns and refund claims on your behalf. You further waive and transfer your right to receive the actual amount of refund of duties and taxes to our Customs Broker. All duty and tax paid will, in turn, be refunded to you directly by L.L.Bean, Inc. If any portion of your order is being shipped to an address outside of Canada, Canadian duties and taxes will not apply to that portion.

RETURNS If you need to return an item, please refer to your packing slip, visit lbean.com or call 800-341-4341 for assistance. Our Canadian return address: A.N. Deringer - L.L.Bean Returns, P.O. Box 11644, Succursale Centre-Ville, Montreal, QC, H3C 6A6, Canada. You can use the mailing label included on the packing list. Canadian duties and taxes are refunded by L.L.Bean, Inc.

HOW TO CALCULATE AMOUNTS DUE

DUTIES AND BROKERAGE We assess 0% duty and brokerage on goods made in the US, Canada and Mexico and 19% on all other goods. Payments by credit card will be assessed 0% or 19% accordingly. Payments by check or money order will be assessed 19% and any overpayment will be reimbursed after the mail order is processed. Please enter 19% of Line C on Line D.

TAXES Taxes are based on the value of the order plus duties and brokerage (Line C plus Line D). Add Lines C and D and calculate tax as follows. For orders shipped to NB, ON, and NL add 13% HST. For orders shipped to BC add 12% HST. For orders shipped to NS add 15% HST. For orders shipped to any other province or territory, add 5% GST. QC orders, add 8% QST to the total (including GST) and place the result on Line E. For shipments to ON and BC, PST collected for any children's apparel or footwear will be refunded to you after your order is processed.

EVERYDAY FREE SHIPPING We proudly offer free shipping and handling in the US and Canada. Free Shipping will be applied automatically to all qualifying orders—no minimum purchase, coupons or promotion codes are required. Most packages to Canada will arrive in 3 to 11 days. Not valid for Direct to Business orders or some international locations.

EXPRESS DELIVERY If you need your order more quickly, we offer an expedited 2- to 5-day service for a fee. Add \$15 per address for delivery.

OVERSIZED DELIVERY A small percentage of our large items require oversized delivery charges.

ALL OTHER COUNTRIES

DUTIES, TAXES AND BROKERAGE Customs duty, tax and applicable fees will be assessed on your purchases. The recipient will have to pay these charges separately when the package is delivered. If you need more information, please contact your nearest Customs Office.

INSURANCE The shipping and handling charge includes insurance for your packages. However, insurance is not available to some countries. Check with your local Post Office. If insurance is not available, please indicate on the Order Form that you will accept the risk of loss or damage during shipping.

BACK ORDERS Any back orders (items temporarily out of stock) that we ship outside of the US at a later date will have no shipping and handling charge. These items will still be assessed the appropriate duties and taxes. The initial shipping and handling charge is the only shipping and handling charge you will pay for your international L.L.Bean order.

RETURNS If you need to return an item, please refer to your packing slip, visit lbean.com or call UK: 0800-891-297, All Others: 207-552-6879 for assistance. Our return address: L.L.Bean, Inc., Returns Department, 3 Campus Dr., Freeport, ME, 04034, USA. You can use the mailing label included on the packing list. Please contact your local Post Office or Customs Office regarding duty and tax refund before returning the item.

HOW TO CALCULATE AMOUNTS DUE

DUTIES AND TAXES Customs duty, tax and applicable fees will be assessed on your purchases. The recipient will have to pay these charges separately when the package is delivered. If you need more information, please contact your nearest Customs Office.

Value of Order	Air 2 to 4 weeks	Express 1 to 2 weeks
Up to \$50	\$20	\$35
\$50.01-\$150	\$35	\$60
\$150.01-\$300	\$45	\$85
\$300.01-\$450	\$60	\$105
\$450.01-\$600	\$80	\$125
Over \$600	15% of Order Value	20% of Order Value

SHIPPING AND HANDLING Your shipping and handling cost is based on the value of the order (Line C) that is shipped. Please place the appropriate shipping and handling amount from the chart at right on Line F on the form. Some larger items must be shipped Express at an additional cost. All charges are in US dollars.

FOR THE RIGHT FIT

Use these helpful charts to find your size or visit us online at lbean.com. The body measurement charts below will help you to determine the most appropriate US size to order. These are general guidelines. Please contact us for answers to any specific sizing questions you might have about a product. We will alter the inseams on your unfinished pants free of charge. Other alterations can be made for a small fee.

NECK Measure a shirt collar that fits you well. Lay collar flat. Measure from center of collar button to far end of opposite buttonhole.

CHEST/BUST For chest, measure just under arms and across shoulder blades, holding tape firm and level. For bust, measure at the fullest point of the bust.

NATURAL WAIST Measure around the narrowest point of your waistline. For men's belts, order same size as your pants. For women's belts, measure where your waistband usually falls.

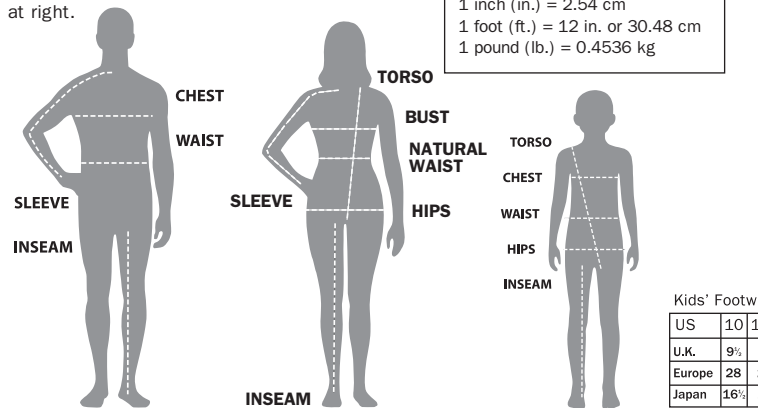
HIPS/SEAT Measure around fullest point of seat while standing.

INSEAM Measure pants that fit well. Lay them flat, with front and back creased smooth. Measure along inseam from crotch to bottom of leg hem.

SLEEVE LENGTH With arm relaxed at side and slightly bent, measure from center back neck, over point of shoulder, down outside of arm to wrist.

HAND Measure around knuckles with hand flat (exclude thumb). Number of inches equals size.

HEAD Measure around largest part of head, with tape above brow. Convert to hat size using the chart at right.



Size	S	M	L	XL	XXL	XXXL
Neck	14-14½	15-15½	16-16½	17-17½	18-18½	19-19½
Chest	34-36	38-40	42-44	46-48	50-52	54-56
Waist	28-30	32-34	36-38	40-42	44-46	48-50
Regular Sleeve	32-33	33-34	34-35	35-36	36-37	36-37
Tall Sleeve	33-34	34-35	35-36	36-37	37-38	37-38

Height: Regular 5'8"-6', Tall 6'1"-6'3". Tall measures 2" longer overall. 1" at sleeves.

Size	XS	S	M	L	XL				
	4	6	8	10	12				
Bust	34	35	36	37	38½	40	41½	43½	45½
Natural Waist	26½	27½	28½	29½	31	32½	34	36	38
Hips	36½	37½	38½	39½	41	42½	44	46	48
Natural Waist - Curvy*	25½	26½	27½	28½	30	31½	33	35	37
Hips - Curvy*	38½	39½	40½	41½	43	44½	46	48	50
Regular Sleeve	30	30½	30¾	31¾	31¾	31¾	32¾	32¾	33
Petite Sleeve	28¾	29¾	29¾	29¾	30¾	30¾	31	31¾	31¾
Regular Torso	59	60¼	61½	62¾	64	65¾	66¾	67¾	67¾
Long Torso	61½	62¾	64	65¾	66¾	67¾	69	70¾	70¾

Petite 5'3" and under, Regular 5'3½"-5'6", Medium Tall 5'6½"-5'8½", Tall 5'9" and over. *Curvy measurements should be used only for pants available in Curvy styles. For all other pants, please refer to the Natural Waist and Hips measurements.

Size	1X	2X	3X
	18W	20W-22W	24W-26W
Bust	45½	47½-49½	51½-53½
Natural Waist	39	41-43	45-47
Hips	48½	50½-52½	54½-56½
Regular Sleeve	32½	32¾-33¾	33¾-34
Regular Torso	68½	70-71½	73-74½

Size	Little Kids' (Little Boys/Little Girls)			Kids' (Boys/Girls)			
	S	M	L	S	M	L	XL
	4	5/6	6X/7	8	10-12	14-16	18
Height	38-40	41-44	45-48	49-52	53-58	59-63	64
Chest	23½	24½	26	27	28-30	31-33	34
Waist	21	22	22½	23½	24-25	26-27	28
Hips	24	25½	27	28	30-32	33-34	36
Girls' Torso	38½	40½-42¼	44¼	46¼	48½-51	53½-56	57

Size	0-3M	3-6M	6-12M	12-18M	2T	3T	4T
Height	22-25	25-27	27-29	29-32	33-34	35-36	37-38
Weight	9-14	14-18	18-22	22-25	—	—	—
Chest	—	—	—	—	21	22	23
Waist	—	—	—	—	20	20½	21
Hips	—	—	—	—	22	23	24

Kids' Hat Sizes

Size	S	M	L
Head Meas.	19½-20½	20½-21¼	21¼-22

Infants' and Toddlers' Hat Sizes

Size	0-3M	3-6M	6-12M	12-24M	2T-4T
Head Meas.	16½-17½	17½-18	18-18½	18½-19	19-19½

Adults' Hat Sizes

Size	XS	S	M	L	XL	XXL
Hat Size	6½-6¾	6¾-6¾	7-7½	7½-7¾	7¾-7¾	7¾-7¾
Head Meas.	20½-20¾	21¼-21¼	21¾-22¼	22¾-23	23¾-23¾	24¼-24¼

Adults' Gloves Sizes

Size	S	M	L	XL
Men's Hand	7½-8	8½	9-9½	10-10½
Women's Hand	6-6½	7-7½	8-8½	—

Adults' Sock Sizes

Size	S	M	L	XL
US Men's Shoes Sizes	—	5-9	9-12	13-15
US Women's Shoe Sizes	4-6	6-10	10-12	—

Men's Footwear Sizes

US	6	6½	7	7½	8	8½	9	9½	10	10½	11	11½	12	12½	13	14
U.K.	5½	6	6½	7	7½	8	8½	9	9½	10	10½	11	11½	12	12½	13½
Europe	39	40	40	41	42	42	43	44	44	45	45	46	47	47	48	50
Japan	24	24½	25	25½	26	26	26½	27	27½	28	29	29½	30	30½	31	32

Women's Footwear Sizes

US	5	5½	6	6½	7	7½	8	8½	9	9½	10	10½	11
U.K.	3	3½	4	4½	5	5½	6	6½	7	7½	8	8½	9
Europe	36	37	38	39	39	40	40	41	42	42	43	43	44
Japan	22½	23	23½	23½	24	24½	25	25½	26	26	26½	27	27½

Toddlers' Footwear Sizes

US	1	2	3	4	5	6	7	8	8½	9	9½
U.K.	—	1½	2½	3½	4½	5½	6½	7½	8	8½	9
Europe	16	17	19	20	21	23	24	25	26	27	27
Japan	9½	10½	11	12	12½	13½	14	15	15	15½	16

Kids' Footwear Sizes

US	10	10½	11	11½	12	12½	13	13½	1	1½	2	2½	3	3½	4	4½	5	5½	6
U.K.	9½	10	10½	11	11½	12	12½	13	13½	1	1½	2	2½	3	3½	4	4½	5	5½
Europe	28	29	29	30	30	31	32	32	33	33	34	34	35	35	37	37	38	38	39
Japan	16½	17	17½	18	18	18½	19	19½	20	20½	20½	21	21½	22	22½	23	23½	23½	24

Make it your own with our new monogram styles

THREE-LETTER MONOGRAM

DM=Insignia BT=Block Stack

FT=Flared CR=Classic

SINGLE LARGE LETTER

SS=Heirloom AS=Athletic TS=Times

UPPER AND/OR LOWERCASE TEXT

BL=Block Upper/Lower BU=Block Upper

TB=Times Upper/Lower TI=Times Upper

TM=Thin Script SM=Script

AU=Athletic

PERSONALIZATION SERVICES*

MONOGRAMMING Personalize your purchase for just \$6 per line per item. Refer to the product description to determine if an item can be monogrammed. Order at lbean.com to preview your monogram before you order.

Initials: Print first, middle and last initials in the area specified on the Order Form. We'll arrange them in the correct sequence for the style you've chosen. **Names:** Print name, up to 10 characters including spaces.

ENGRAVING Available on some products for just \$6 per line per item; call or visit lbean.com for details.

* Some products might have restrictions on styles and number of characters. Please call or visit lbean.com for details.

3. Note style, color, size, sleeve length/inseam of item(s), if applicable.

2. Include telephone number(s).

1. Enclose payment or credit card number and expiration date.

PLEASE REMEMBER TO: